## FORMULA 1 VTB RUSSIAN GRAND PRIX 2022

Ticket Product, Gift Certificate Booking, Issue, Purchase, Exchange, Ticket Product, Gift Certificate Refund Terms and Conditions and Attendance Rules Offer

This public offer (hereinafter referred to as the "Offer") has been drawn up in accordance with Paragraph 2 Article 437 of the Civil Code of the Russian Federation and applies to any person who wishes to attend the FORMULA 1 VTB RUSSIAN GRAND PRIX 2022 (hereinafter referred to as the "Event"), including but not limited to a Ticket Product Customer/Consumer, a Ticket Holder.

This Offer establishes the Ticket Product, Gift Certificate booking, issue, purchase, exchange, Ticket Product, Gift Certificate refund terms and conditions, as well as the rights and obligations of a Ticket Product Consumer.

A Ticket Product Customer/Gift Certificate Customer/Ticket Product Consumer/Passenger is strongly encouraged to read the terms and conditions of this Offer. By attending the Event, being in the Car Park, purchasing a Ticket Product, a Gift Certificate, each Ticket Product Customer/Gift Certificate Customer/Ticket Product Consumer/Passenger accepts the terms and conditions of this Offer and agrees that all the terms and conditions of this Offer and any obligations related to it are binding.

The terms and conditions of this Offer are available on the Official Website of the Event (f1.sochiautodrom.ru), at Official Ticket Offices indicated on the Official Website of the Event, by emailing the Official Call Centre at <u>callcenter@rosgonki.ru</u> or by calling it on 8 800 100 46 86, +7 (495) 197 77 26 (for international calls).

## 1. DEFINITIONS AND INTERPRETATION

Official Call Centre operator, etc.).

1.1. For the purpose of literal interpretation of this Offer the following definitions are set:

"Offer Terms and Conditions" means the terms and conditions, set out in this Offer that can be amended or modified from time to time, including but not limited to by publications on the Official Website of the Event (<a href="https://fl.sochiautodrom.ru/pages/offer/">https://fl.sochiautodrom.ru/pages/offer/</a> and/or <a href="https://www.rosgonki.ru/for\_customers/offers">https://www.rosgonki.ru/for\_customers/offers</a>).

"Ticket Product Customer" means an individual and/or an entity that has applied to the Promoter or a person representing the Promoter's interests ("Designated Seller of Tickets") to purchase, to get issued, to exchange a Ticket Product, to get a refund for and/or to get re-issued a lost or stolen Ticket/ Ticket Product Purchase Confirmation and that is identified by the Promoter or a person representing the Promoter's interests ("Designated Seller of Tickets") based on personal data provided by the Ticket Product Customer when purchasing the Ticket Product by entering it on the Official Website of the Event or other Internet resource specified on the Official Website of the Event or otherwise (providing it at the Official Ticket Offices, to an

"Ticket Product Consumer" means the person who has the rights to receive services in accordance with the Ticket Product purchased, including the Ticket Product Customer.

"Ticket Holder" means the person who actually owns the Ticket.

**"E-ticket / Ticket"** means a document generated in electronic form by the ticket sales system based on the Ticket Product Purchase Confirmation, certifying the right of the holder to attend the Event, containing information about the Event, the place and time of its holding, the Face Value of the Ticket Product, about the specific place that the Ticket Holder has the right to occupy (if any), as well as a unique registered number, a bar code (QR code) and other information. The E-ticket/Ticket is a strict accounting form with the required details established by the current law of the Russian Federation. The E-ticket/Ticket is sent in digital form to the email address specified by the Ticket Product Customer.

The E-ticket/Ticket is to be transferred to paper (to be printed) by the Ticket Product Customer/Ticket Holder themselves.

"Ticket Product Purchase Confirmation" means a document generated in electronic form by the ticket sales system based on a payment document (receipt or other payment document generated in accordance with the current laws of the Russian Federation using cash registers in accordance with the provisions of Federal Law No. 54-FZ "On Use of Cash Registers in Payments in Russian Federation" dated 22 May 2003), sent in digital form to the email address specified by the Ticket Product Customer containing a unique registered number, information about the booking, confirming the conclusion of an agreement/invoice agreement, the acceptance of this Offer between the Promoter and the Ticket Product Customer on the terms of this Offer, not confirming the right to receive services and subject to mandatory exchange for a Ticket or a package of documents allowing the Ticket Product Customer to receive services included in the Ticket Product.

"Ticket Product" means a formed offer to the Customer in order for him/her to conveniently select and purchase a service or a set of services provided by the Promoter, according to the list of Ticket Products approved by the Promoter.

The set of documents granting the Ticket Product Consumer the right to receive services in accordance with the Ticket Product is sent in digital form to the email address specified by the Ticket Product Customer and is to be transferred to paper (to be printed) by the Ticket Product Customer/Ticket Product Consumer themselves unless otherwise provided for by the terms of this Offer.

"Ticket Product Face Value" means an amount corresponding to the fee set by the Promoter for all third parties. Information about the price set for a Ticket Product is posted by the Promoter on the Official Website of the Event.

# **Ticket Product List:**

- "FORMULA 1 VTB RUSSIAN GRAND PRIX Ticket" means the service of providing an opportunity to attend the Event and to sit in a spectator seat according to the category selected;
- "FORMULA 1 VTB RUSSIAN GRAND PRIX PRM Ticket" means the service of providing an opportunity to attend the Event and to sit in a spectator seat in

the specially equipped areas located in the Main Grandstand, T2 Grandstand to wheelchair users;

- "FORMULA 1 VTB RUSSIAN GRAND PRIX PRM Ticket" means the service of providing an opportunity to attend the Event and to sit in a spectator seat in the specially equipped areas located in the Main Grandstand, T2 Grandstand to a wheelchair user's companion;
- "FORMULA1 VTB RUSSIAN GRAND PRIX Ticket (designer template / collector ticket)" means the service of producing a Ticket on a paper/plastic base by printing or by other means;
- "FORMULA1 VTB RUSSIAN GRAND PRIX Child Ticket" means the service of providing an opportunity to attend the Event and to sit in a spectator seat to a child aged between 3 (three) and 12 (twelve) (as of the date of attending the Event), according to the category selected, accompanied by an adult (close relatives, guardians) who has their own Ticket;
- "Package" means a set of services that including 1 (one), 2 (two), 3 (three) or 4 (four) Tickets for the FORMULA 1 VTB RUSSIAN GRAND PRIX and a room of the relevant category booked at the Hotel for the days of the FORMULA 1 VTB RUSSIAN GRAND PRIX. The package formed by the Promoter/Organiser is placed in the ticket sale system and involves the purchase of a specific ready-made package of services. The package formed by the Ticket Product Customer who has already purchased Ticket(s) for the FORMULA 1 VTB RUSSIAN GRAND PRIX over the period from 26 September to 31 December 2021, requires the Ticket Product Customer to select the Hotel(s) from the posted list of available Hotels in the ticket sale system and booking room(s) of the corresponding category;
- "Souvenir Set" means a set of documents entitling their holder to receive privileged services and/or souvenirs in accordance with the category of the Ticket Product purchased. The Souvenir Set is sent to the Customer of the relevant Ticket Product by courier or delivered to the Ticket Holder in person at the Key Client Centre in Sochi. The Souvenir Set is issued to the Ticket Product Customer once and cannot be reissued in whole or in part.
- "Parking Permit" means a document granting the right to receive the service of providing a Ticket Product Consumer/Ticket Product Customer with a space to place their Vehicle in a Car Park in the areas information about which is published on the Official Website of the Event, specifically: entry, exit and parking of a vehicle from 08:00 a.m. until 22:00 p.m. over the period of the Event. The Parking Permit is included in the Souvenir Set, cannot be sold separately and is provided free of charge exclusively to the holders of the Tickets of the following categories: PLATINUM at the rate of 1 (one) Parking Permit for every 2 (two) Tickets purchased at a time; GOLD at the rate of 1 (one) Parking Permit for every 3 (three) Tickets purchased at a time; SILVER and Comfort Plus at the rate of 1 (one) Parking Permit for every 4 (four) Tickets purchased at a time.

The Parking Permit is valid only during the period indicated in it, however in the event of any changes to the Event timetable the Parking Permit validity period may be changed. The Parking Permit does not grant the right to attend the Event. Parking Permits cannot be reissued.

Transferring the Parking Permit for another Vehicle to access the Car Park is prohibited throughout the day.

"Parking Permit Holder" means the person who actually owns the Parking Permit.

**"Delivery"** means a FORMULA 1 VTB RUSSIAN GRAND PRIX Souvenir Set and/or a produced Ticket (designer template/collector ticket) service provided by the Promoter to a Ticket Product Customer and included in the price of the Ticket Product of the corresponding category.

"Gift Certificate" means a voucher generated in electronic form by the ticket sales system based on a payment document (receipt or other payment document generated in accordance with the current laws of the Russian Federation using cash registers in accordance with the provisions of Federal Law No. 54-FZ "On Use of Cash Registers in Payments in Russian Federation" dated 22 May 2003), with no fixed date and a Face Value specified on the Gift Certificate and paid by the Gift Certificate Customer, valid for 1 (one) year after the payment, designed for the Gift Certificate Face Value or its part to be redeemed against a Ticket Product/Sochi Autodrom Daily Experiences and to be exchanged for a Ticket having mandatory details set by the Promoter, as well as a unique bar code. The Gift Certificate is sent in digital form to the email address specified by the Gift Certificate Customer.

The Gift Certificate is transferred to paper (printed) by the Gift Certificate Holder themselves (if necessary).

"Gift Certificate Face Value" means an amount of money set by the Promoter for all third parties, indicated on the Gift Certificate and payable by the Gift Certificate Customer. Information about the Face Values of Gift Certificates available for purchase is posted by the Promoter on the Official Website of the Event/ on the Internet at f1.sochiautodrom.ru and/or www.rosgonki.ru.

"Sochi Autodrom Daily Experiences" means a generated offer to the customer for the convenience of choosing and purchasing a service or a range of services provided by the Organiser in accordance with the list available on the website www.rosgonki.ru.

"Gift Certificate Customer" means an individual and/or a legal entity that has applied to the Promoter or a person representing the Promoter's interests ("Designated Seller of Tickets") to purchase the Gift Certificate and then transfer it to the Gift Certificate Holder having the right to get a refund for the Gift Certificate in accordance with the established rules and that is identified by the Promoter or a person representing the Promoter's interests ("Designated Seller of Tickets") based on personal data provided by the Gift Certificate Customer when purchasing the Gift Certificate by entering it on the Official Website of the Event/Official Website of Sochi Autodrom or otherwise (providing it at the Official Ticket Offices, to an Official Call Centre operator, etc.).

"Gift Certificate Holder" means the person who actually owns the Gift Certificate having the right to redeem the Gift Certificate Face Value or its part against payment for a Ticket Product/ Sochi Autodrom Daily Experiences and exchange it for a Ticket. After exchanging for a Ticket and redeeming the Gift Certificate Face Value or its part against payment for a Ticket Product/ Sochi Autodrom Daily Experiences,

the rights and obligations of the Ticket Product Customer are transferred to the Gift Certificate Holder.

**"Service Charge"** means the amount of money that a Designated Seller of Tickets charges a Customer for additional services provided by it. The Service Charge does not increase the Ticket Product Face Value/Gift Certificate Face Value and is the property of the Designated Seller of Tickets.

**"Event"** means sporting and entertainment events, including car races, as well as practice sessions, qualifying events and/or warm-ups before such races and events that precede or that are held during the FORMULA 1 VTB RUSSIAN GRAND PRIX 2022 and the FORMULA 1 VTB RUSSIAN GRAND PRIX 2022 over the period from 22 to 25 September 2022.

"Promoter"/ "Organiser" means Autonomous non-profit organisation "ROSGONKI" (ANO "ROSGONKI"), TIN 7730240248, PSRN 1177700021388, registered at 13 Barklaya St., Bldg. 2, 3rd Floor, Office 1, Moscow 121309.

"Official Website of the Event" means a combination of information resources located on the Internet at <a href="www.fl.sochiautodrom.ru">www.fl.sochiautodrom.ru</a> and/or www.rosgonki.ru and published by the Promoter for general public with the purpose of providing actual and accurate information on the Event.

"Official Call Centre" means a centre that offers Ticket Product/Gift Certificate booking services, as well as processes incoming requests from Ticket Product/Gift Certificate Customers, Ticket/Gift Certificate Holders, Ticket Product Consumers at <a href="mailto:callcenter@rosgonki.ru">callcenter@rosgonki.ru</a>, as well as on 8 800 100 46 86, +7 (495) 197 77 26 (for international calls).

"Official Ticket Offices" means permanent and/or temporary facilities equipped with the necessary information and technical resources and intended for the sale of Ticket Products, Gift Certificates, refunds for Ticket Products/Gift Certificates, exchange, or reissue of Tickets. The Official Ticket Offices are managed by the Promoter and/or a third party on behalf of the Promoter. The list of the Official Ticket Offices is available on the Official Website of the Event in the "Ticket Offices and Delivery" section.

"Venue" means the circuit for automobile road races of the Formula 1 series in the Imeretinskaya Lowland and infrastructure facilities that ensure its operation, which belongs to the Promoter, as well as all areas in, around and within the circuit, which are used in any manner connected with the holding of the Event and/or are intended for other supporting events held as part of the FORMULA 1 VTB RUSSIAN GRAND PRIX 2022.

"Car Park" means a special open unguarded site, located in the areas, specified on the Official Website of the Event, which is intended for temporary parking of vehicles of Parking Permit Ticket Product Consumers of the corresponding category.

"Vehicle" means a category B vehicle (a car).

"Passenger" means a person, which is or was inside a Vehicle in the Car Park.

"Force Majeure" means extraordinary, unavoidable circumstances under the given conditions such as floods, earthquakes, volcanic eruptions, hurricanes, tornadoes, wars and military actions, blockades, epidemics, pandemics, as well as

decisions by state and local authorities to cancel, postpone the Event or to hold the Event without spectators.

"Affiliates" means Fédération Internationale de l'Automobile (FIA) and sanctioning bodies, Formula One World Championship Limited (FOWC) and its affiliates, including Formula One Management Limited, Formula One Marketing Limited, Formula One Licensing B.V., Formula One Asset Management Limited, Formula Motorsport Limited, Formula One Hospitality and Event Services Limited (such parties to include where relevant all directors, officers, employees, agents, contractors and affiliated companies), Title Sponsor, any suppliers, organisers, promoters, entities and/or any and all persons involved in the organisation, staging and promotion of the Event (including officials, marshals, rescue and medical staff, the competitors and drivers).

"Designated Seller of Tickets for the FORMULA 1 VTB RUSSIAN GRAND PRIX 2022 (Designated Seller of Tickets)" means the status that ANO "ROSGONKI" can grant to a third party in respect of Ticket Product/Gift Certificate sales subject to agreeing it with Formula One Management Limited.

- 1.2. For the purpose of this Offer, except for the cases when the context stipulates otherwise:
  - (a) words in the singular shall include the plural, and vice versa;
- (b) words importing a specific gender shall include the other genders (male, female or neuter);
  - (c) the headings are for convenience only and shall not affect the interpretation;
  - (d) a reference to a "Clause" is a reference to a clause of this Offer;
- (e) reference to the Offer includes all amendments or supplements to this Offer, published on the Official Website of the Event.

#### 2. GENERAL CONDITIONS

- 2.1. In case of adverse weather conditions, as well as Force Majeure the Event may be cancelled in its entirety and/or a part of the Event may be postponed or cancelled at the Promoter's discretion or the Event may be held without spectators. Information on cancellation or postponement of the Event or any part of it, the Event being held without spectators will be published by the Promoter on the Official Website of the Event.
- 2.2 Each Ticket Product Consumer is aware, agrees, accepts, and acknowledges that the Venue is a dangerous place. Certain Events and activities associated with the and are dangerous accidents can happen. Each **Ticket** Consumer/Passenger is warned that there is a possibility of an accident causing injury, death or property damage or loss and attending the Event, entering and/or remaining at the Venue, in a Car Park is solely at the Ticket Product Consumer's/Passenger's own risk and that the Ticket Product Consumer/Passenger assumes such risk. Each Ticket Product Consumer/Passenger acknowledges that the risks associated with attending or participating in the Event, entering and/or remaining at the Venue, in a Car Park includes the risk of suffering harm as a result of motor vehicles (or parts of them) colliding with other motor vehicles, persons or property. Each Ticket Product Consumer/Passenger agrees, accepts and acknowledges that attending the Event,

entering and/or remaining at the Venue, in a Car Park has a degree of danger and, to the extent permitted by the Russian Federation law, hereby excludes, releases and forever discharges the Promoter and/or the Affiliates and each of them, from any and all liability for claims, loss, damage, cost or expenses suffered by the Ticket Product Consumer/Passenger as a result of a personal injury or death to the extent that this is provided for by the law of the Russian Federation. The Ticket Product Consumer bears responsibility for Ticket Product Consumer/Passengers under 18 years of age under his/her supervision when at the Event/in a Car Park.

- 2.3. The Promoter reserves the right to change the Car Park for Parking Permit Holders for another Car Park in case the Car Park indicated in the Parking Permit is not available.
- 2.4. Official merchandise is on sale inside the Venue. Ticket Product Consumers/Passengers must not purchase any products from unofficial vendors. No goods (including literature) of any nature may be offered either free or for sale by any person within the Venue or any official Car Park by any party, which does not have a proper permit to do so.
- 2.5. Save for official merchandise and other motor sport related clothing worn in good faith, it is forbidden to bring into, use or display within the Venue or a Car Park any sponsorship, information, or marketing materials.
- 2.6. Where available, the Promoter shall provide persons with reduced mobility (wheelchair users) that are FORMULA 1 VTB RUSSIAN GRAND PRIX PRM Ticket Consumers, with appropriate accessible seating for the Event. Access to the PRM seats is granted to wheelchair users only. To purchase the Ticket Product referenced in this clause, prior to purchasing the Ticket Product, the Customer of such a Ticket Product should contact the Official Call Centre of the Promoter to discuss the conditions of purchasing such a Ticket Product for this seating category. To purchase the FORMULA 1 RUSSIAN GRAND PRIX Tickets of the PRM category, documents confirming the disability must be presented. When entering the Event, persons with restricted mobility (wheelchair users) must present the original valid document confirming their disability or its copy.
- 2.7. Persons with reduced mobility (wheelchair users) if unable to attend the Event by themselves have the right when purchasing a FORMULA 1 VTB RUSSIAN GRAND PRIX PRM Ticket to purchase one FORMULA 1 VTB RUSSIAN GRAND PRIX Ticket for a PRM companion via the Official Call Centre or at one of the Official Ticket Offices. The FORMULA 1 VTB RUSSIAN GRAND PRIX Ticket for a PRM companion will be provided at the price stated in the Price List published on the Official Website of the Event and if there is a seat available only in the same category in which the FORMULA 1 VTB RUSSIAN GRAND PRIX PRM Ticket has been purchased by the Ticket Product Customer (wheelchair user).

A FORMULA 1 VTB RUSSIAN GRAND PRIX Ticket for a PRM companion cannot be sold separately from a FORMULA 1 VTB RUSSIAN GRAND PRIX PRM Ticket. Access to the Event with a Ticket for a companion is only possible when accompanied by a wheelchair user. Otherwise, the Promoter reserves the right to deny access to the Event to the holder of a Ticket for a PRM companion without reimbursing the cost of such Ticket.

- 2.8. Some areas at the Venue and the Car Parks are exposed to direct sunlight, rain, and wind. Each Ticket Product Consumer/Passenger should take appropriate care for their well-being and protection and/or the protection of their Vehicle from such weather conditions.
- 2.9. While at the Venue or in a Car Park, a Ticket Product Consumer/Parking Permit Holder/Passenger must maintain safe, prudent, and respectful behaviour and comply with all security measures and instructions given by the Promoter or any other entities acting with the consent of the Promoter.
- 2.10. Description of the Event, its date, time and location, the Ticket Product and Gift Certificate prices are available on the Official Website of the Event.
- 2.11. Children under 3 (three) (as of the date of the Event) are granted free admission to the Event. However, a child under 3 (three) cannot occupy a separate seat without a separate FORMULA 1 VTB RUSSIAN GRAND PRIX Ticket purchased. In order to confirm that a child is under 3 (three) so that he/she can be granted free admission to the Event, adults (next of kin or guardians) accompanying a child who is under 3 (three) shall present the child's original Birth Certificate or its copy or a parent's passport containing the child's data (original or copy) upon entry to the Event.
- 2.12. The Promoter shall make it possible to purchase a FORMULA 1 VTB RUSSIAN GRAND PRIX Child Ticket for the Main Grandstand, T1 Grandstand, T2 Grandstand, T3 Grandstand, T4 Grandstand, the General Admission Area, and the Lounges for children aged between 3 (three) and 12 (twelve) (as of the date of the Event). A maximum of 2 (two) FORMULA 1 VTB RUSSIAN GRAND PRIX Child Tickets of the same category are available for purchase per 1 (one) Adult FORMULA 1 VTB RUSSIAN GRAND PRIX Ticket. In order to confirm age allowing to attend the Event using a FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 Child Ticket, adults (next of kin or guardians) accompanying a child who is under 12 (twelve) shall present the child's original Birth Certificate or the parent's passport containing the child's data upon entry to the Event.
- 2.13. Before entering the Venue, each Ticket Holder will have to undergo a thermometry procedure (contactless temperature measurement).

If their body temperature is 37.0°C and higher, the Ticket Holder will be denied access to the Venue. In such case, a second temperature measurement is performed in a place away from crowds.

If the second measurement shows that the body temperature is 37.0 and higher, the Ticket Holder will be asked to go home and call a doctor to the place of residence. While at the Venue, each Ticket Holder must maintain social distancing in accordance with the requirements of the Russian Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing in place when the Event is held, wear a medical mask or other mask ensuring the protection of the respiratory organs. Cleaning hands with hand sanitizer is recommended.

2.14. The Event admission is subject to the requirements of the Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing in force at the time of the Event. The Ticket Product Customer/Ticket Holder agrees that they may be denied access to the Event if they fail to comply with the requirements of the Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing.

- 2.15. In order to comply with the requirements of the Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing, due to the threat of the spread of the coronavirus infection and the need to maintain social distancing, the Ticket Product Customer/Ticket Holder agrees that their Ticket can be exchanged/they can be offered another seat of a similar price category for a similar grandstand with a change of seat/row.
- 2.16. The Promoter shall have the right, in accordance with any changes to the ticketing programme and/or for technical reasons, to replace a Ticket paid for by the Ticket Product Customer with another Ticket providing a new seat of the same price category. If the Ticket Product Customer does not agree with the replacement of the Ticket, the Ticket Product Customer shall have the right to get a full refund of the Face Value of the Ticket Product without any additional deductions.

## 3. PERSONAL DATA

3.1. In accordance with Federal Law No. 152-FZ "On Personal Data" dated 27 July 2006, a Ticket Product Customer agrees that by accepting this Offer (entering into an agreement) and by providing his or her personal data on the Official Website of the Event or other internet resource specified on the Official Website of the Event, or by disclosing his or her personal data in any other way (at the Official Ticket Offices, to Official Call Centre operators, etc.), his or her personal data becomes public.

The Promoter and/or its authorised person/entity shall have the right to use public personal data of a Ticket Product Customer for the purposes of email marketing as well as for any other purposes in order to execute its obligations in respect of the Ticket Product Customer in accordance with the terms of this Offer.

The provisions of this clause shall fully apply to the Ticket Product Customers who are not EU citizens. The provisions of this clause shall apply to the Ticket Product Customers who are EU citizens to the extent that they are not in conflict with the provisions of the General Data Protection Regulation.

3.2. If a Ticket Product or a Gift Certificate is purchased via the Official Website of the Event or other Internet resource specified on the Official Website of the Event, the Promoter reserves the right to oblige the Ticket Product Customer to provide additional personal data, to which the Ticket Product Customer grants his/her consent.

## 4. RESPONSIBILITIES OF THE PARTIES

- 4.1. The Parties shall bear responsibility for a failure to perform or improper performance of the obligations under the Offer according to the applicable laws of the Russian Federation.
- 4.2. The Promoter shall not be responsible for ensuring sufficient Ticket Product inventory across the various price categories.
- 4.3. The Promoter shall not be responsible for ensuring the conformity of the Event to the expectations of a Ticket Product Consumer.
- 4.4. The Promoter shall not be responsible and shall not reimburse a Ticket Product Customer for any failures, malfunctions of the ticketing system or a temporary lack of connection to the ticketing system, which prevent the Ticket Product Customer

from making a purchase. And the Promoter shall eliminate the faults in the ticketing system as soon as possible.

- 4.5. A Ticket Product Customer shall be liable in accordance with the current law of the Russian Federation for any consequences of the provision of incorrect or misleading information to the Promoter or a third party representing the Promoter, as well as for the violation of the rights and interests of other persons, resulting from such actions.
- 4.6. The Parties shall be released from responsibility for a failure to perform and (or) improper performance of their responsibilities under this Offer in case of circumstances beyond reasonable control (force majeure).
- 4.7. A Ticket Product Customer/Ticket Product Consumer cannot resell, transfer (for commercial or other personal benefit) or distribute any Ticket Product(s) themselves or via a seller that is not the Promoter or a Designated Seller of Tickets for the FORMULA 1 VTB RUSSIAN GRAND PRIX 2022.
- 4.8. The Promoter shall not be responsible for stolen or counterfeit documents granting the right to receive services in accordance with a Ticket Product purchased or obtained from unauthorised sources. If a Ticket Product Consumer is found to be in possession of a counterfeit document, the person who produces such document will be denied entry to the Event and/or a Car Park without reimbursing the cost of the Ticket Product.
- 4.9. The Ticket Holder shall in no way, including using any social media, instant messengers, and the like, publish the Ticket data, in particular, but not limited to the QR code contained in the message sent to the email address specified by the Customer. The Ticket Product Customer/ Ticket Holder shall be solely responsible for the safety and protection of his/her Ticket from copying.
- 4.10. If the Ticket is lost or compromised by posting the QR code of the Ticket purchased on the Official Website of the Event or at the Official Ticket Office, the Ticket Customer shall have the right to contact the Official Call Center by e-mail to callcenter@rosgonki.ru to request the reissue of a Ticket previously sent to him. The request must be sent exclusively from the email address that was specified during the purchase. After the Ticket is reissued, the previously sent Ticket will not be invalid for entry to the Venue. If the order contains more than one Ticket, all Tickets in this order will be reissued. The Ticket Customer will be denied the reissue of the Ticket if it is established that at the time of the request, this Ticket was scanned for entry and is located inside the Venue.
- 4.11. If a Ticket is lost or compromised by posting the QR code of the Ticket purchased from a Designated Seller of Tickets, the Customer shall have the right to contact this seller with a request for the restoration and/or the reissue of the Tickets. The restoration and/or the reissue of the Tickets shall be performed in accordance with the rules applied by the Designated Seller of Tickets.
- 4.12. Tickets and Gift Certificates cannot be used for advertising or commercial purposes, including draws, competitions, contests, or sweepstakes, cannot be bundled with hospitality packages (e.g., F&B services, transfers, accommodation, merchandise and etc.), except in case of the prior written consent of the Promoter or FOWC.

- 4.13. Persons under 18 (eighteen) may only attend the Event or be in a Car Park when accompanied by a close relative or a guardian.
- 4.14. No person may use the Event title or part thereof (nor any abbreviation or foreign language version thereof) nor any trademarks of the Promoter and the Affiliates, the logo, or a graphic device of or related to the Event for any commercial purpose whatsoever.
- 4.15. A Ticket Product Consumer is solely responsible for complying with all immigration, customs, and legal requirements of any relevant authority for entry into the territory of the Russian Federation (including, but not limited to, obtaining an entry visa or permit of any kind). In relation to the Event, no exchanges, refunds, or replacements of Ticket Products will be made due to the Ticket Product Holder's failure to obtain (or the denial, the cancellation, the expiration or the revocation of) an entry visa or permit, for any reason whatsoever.
- 4.16. Each Ticket Product Consumer shall compensate the Promoter and/or the Affiliates for any and all damage, loss, liability, or injury that they suffer as a result of the Ticket Product Consumer's failure to comply with the terms and conditions of this Offer or the wilful, reckless or negligent acts or omissions of the Ticket Product Consumer, or any person under the Ticket Product Consumer's care, guidance or supervision at the Venue/a Car Park.
- 4.17. Only Vehicles with the corresponding document confirming access to the Car Park (Parking Permit) will be allowed to enter the Car Park.
- 4.18. A Parking Permit Holder/Passenger agrees that all Vehicles parked within any Car Park operated by the Promoter are left at the Parking Permit Holder's/Passenger's sole risk. The Promoter shall not be liable for any loss or damage to a Vehicle (including its contents) arising from its use by a Parking Permit Holder/Passenger.
- 4.19. A Parking Permit Holder/Passenger agrees to observe the regulations, terms and conditions established by the Promoter or the owner of the Car Parks in relation to the Car Parks.
- 4.20. A Parking Permit Holder/Passenger undertakes to follow safety regulations and instructions of the Promoter's personnel whilst in the Car Park (either when driving a Vehicle or on foot). The Promoter reserves the right to eject from the Car Park any Vehicle or person in breach of the terms and conditions of this Offer.
- 4.21. A Ticket Product Consumer must not without the prior written consent of the Promoter:
- (a) be at the Venue outside of the Event period (gates opening and closing time will be published on the Official Website of the Event);
  - (b) leave the Venue or a Car Park other than through the designated exits;
- (c) remove any fence or cordoned off area, or interfere with any activity undertaken in any fenced or cordoned off area;
- (d) erect any structure, or erect or display any sign or banner etc. at the Venue and/or a Car Park;
- (e) post, stick, or place any poster, placard, bill, banner print, paper or any advertising material on any building, structure, fence, tree or cordon at the Venue and/or a Car Park:

- (f) distribute any printed or visual matter or distribute, display, or promote any advertising or promotional material, samples of goods or services or any other matter or thing at the Venue and/or a Car Park;
- (g) distribute, hawk, sell, offer, or expose for sale any goods or services of collect money or orders for goods and services at the Venue and/or a Car Park;
  - (h) sell, offer, or make available for sale any Ticket Product;
- (i) misuse, deface, damage, or tamper with any building, seat, chair, table, structure, vehicle, vessel, truck, pipe, tap, tap-fitting, conduit, electrical equipment, wiring, or signs at the Venue and/or a Car Park;
  - (j) block any thoroughfare to the Venue or a Car Park;
  - (k) deposit litter, except in a receptacle provided for that purpose;
  - (l) throw or kick any stone, bottle or other projectile;
- (m) disrupt, interrupt the Event/its part, or behave in any manner that may disrupt or interrupt any race, event or activity;
- (n) act or conduct oneself in such a way as to hinder, obstruct or interfere with a driver of any vehicle taking part in the Event or to adversely affect the safety of the public;
- (o) use indecent or obscene language or threatening or insulting words or otherwise behave in a threatening, riotous, indecent, or insulting manner;
- (p) operate or use a loud hailer, public address system, broadcast device or other device which may interfere with electronic or radio communications being used by the Promoter, the Affiliates, Event participants or other persons authorised by the Promoter;
  - (q) smoke outside the designated areas;
- (r) get to a grandstand or the general admission area (in accordance with the Ticket purchased) with beverages in glass or metal containers (of any volume), except for plastic or paper cups purchased at the designated sales points located at the Venue, plastic bottles with a volume of up to 0.5 litres without a cap, baby food with a volume of up to 1 litre per child (including soy, breast or cow's milk, infant formula, and sterilised water, including in glass containers, any other food necessary for feeding children under 5).
- 4.22. The Promoter and agencies ensuring the safety of the Venue and the Car Parks reserve the right to move any Vehicle they deem necessary for the reasons of safety of the Venue and the Car Parks or for any similar reasons.
- 4.23. A Ticket Product Consumer shall have the right to attend the Event on the days specified in his/her Ticket. And the attendance of at least one day of the Event shall be deemed to be the attendance of the entire Event subject to the Promoter not being at fault.
- 4.24. On the day of the Event one Ticket is valid for one person only. Ticket transfer to another person throughout the day of the Event is prohibited.
- 4.25. A Customer can by for personal, family or other use not related to business not more than 10 (ten) Ticket Products in total. In case of exceeding the limit during one or several Customer's Ticket Product purchase transactions, the Promoter shall be entitled to unilaterally cancel all the Customer's Ticket Products making a Ticket Product refund. The number of Ticket Products to be sold may be increased by a written

agreement between the Ticket Product Customer and the Promoter. And, if the Ticket Product Customer applies for an increase in the number of purchased Ticket Products, the Promoter shall have the right to demand documents confirming the purpose of the purchase of the Ticket Products purchased by the Customer.

4.26. The Promoter does not guarantee that Ticket Products within one particular order of Tickets will be allocated with seats next to each other (in one row in succession).

## 5. TICKET PRODUCT REFUND PROCEDURE

- 5.1. A Ticket Product Customer shall have the right to refund the Ticket Product purchased from the Promoter by contacting the Promoter, and the Promoter shall refund such a Ticket Product in accordance with the terms of this Offer.
- 5.2. In case of applying for a refund for a Ticket Product, except for a Package, before 14 September 2022 (inclusive), the refund shall be made in the amount of 90% of the Face Value of the Ticket Product(s) refunded except for the cases provided for by the Offer.
- 5.3. In case of applying for a refund for a Ticket Product, including a Package, after 15 September 2022, the purchased Ticket Product, including a Package, will not be refunded in full in order to reimburse the actual costs incurred.
- 5.4. In case of applying for a refund for a Package before 31 August 2022, the refund shall be made in the amount not exceeding the full cost of the hotel room reservation for all nights specified in the Package and 90% of the Face Value of the FORMULA 1 VTB RUSSIAN GRAND PRIX Ticket(s) included in the Package.

When refunding a Package, in case of applying for the refund from 1 to 14 September 2022 inclusive, the refund shall be made in the amount of 90% of the Face Value of the FORMULA 1 VTB RUSSIAN GRAND PRIX Ticket(s) included in the Package. The cost of booking a room at the Hotel for all nights specified in the Package shall not be refunded.

- 5.5. Only the Ticket Product Customer or his/her legal representative or other duly authorised person may request a refund for a Ticket Product.
- 5.6. Refunds for Ticket Products, with the exception of Packages, purchased on the Official Website of the Event, are made by the Ticket Product Customer themselves at https://qtickets.ru/refund. To get a refund, the order or Ticket number, as well as the email address that was specified when purchasing the Ticket Product(s) must be entered into the corresponding fields, and then the corresponding instructions must be followed. After confirming the refund procedure, the order (or the Ticket Products selected for the refund) will be automatically cancelled, the funds will be returned in accordance with the terms of clauses 5.2-5.4 of this Offer to the bank account using which the order was paid for.

Refunds for Ticket Products purchased at an Official Ticket Office of the Promoter are made at any Official Ticket Office of the Promoter or at the place of purchase or by submitting a completed refund request to the Official Call Centre at callcenter@rosgonki.ru. The request must be accompanied by the original or a copy of the Ticket Product sales receipt, a copy of the passport of the person requesting the

refund, as well as the bank card details which were used to pay for the Ticket Products in case of non-cash payment.

To get a refund for a Package, the Official Call Center must be contacted by e-mail at callcenter@rosgonki.ru. The following set of documents must be attached to the request: a completed and signed Ticket Product refund request, the original or a copy of the Package sales receipt, a copy of the passport of the person requesting the refund, as well as the bank card details which were used to pay for the Package in case of non-cash payment.

To get a refund for Ticket Products paid for using a Gift Certificate, the Official Call Center must be contacted at callcenter@rosgonki.ru. The following set of documents must be attached to the refund request: a completed and signed Ticket Product refund request, the original or a copy of the sales receipt with information about the payment for the Ticket Products, and a copy of the passport of the person requesting the refund.

- 5.7. Ticket Products purchased from Designated Sellers of Tickets will be refunded in accordance with the refund policies and procedures applied by each Designated Seller of Tickets.
- 5.8. If the Customer's data (name, bank details, etc.) changes, the Customer must attach supporting documents to the Ticket Product refund request.
- 5.9. When refunds for Ticket Products are made, the money is returned to the Ticket Product Customer in accordance with the payment methods used as follows:
  - by non-cash method (via a bank POS terminal or payment from a bank account)
- to the bank details of the account from which the payment for the Ticket Product was made, or to the account details specified in the Ticket Product refund request;
  - in cash at the Official Ticket Office.

Refunds for Ticket Products purchased from Designated Sellers of Tickets are subject to the rules applied by those sellers.

- 5.10. The date of submission of a Ticket Product refund request shall be the date of submission of a fully completed request with accompanying documents to the email address callcenter@rosgonki.ru or submission of original documents to the Official Ticket Office. In case of purchasing Ticket Products from Designated Ticket Sellers, the date of submission of the request shall be the date of submission of a fully completed application with accompanying documents attached to the Designated Seller of Tickets via the communication means used by the seller.
- 5.11. The Promoter reserves the right to deny the refund of a Ticket Product if the Ticket Product has been purchased in violation of the terms and conditions of the Offer.

## 6. GIFT CERTIFICATE PURCHASE, USE AND REFUND RULES

- 6.1. A Gift Certificate can be purchased via the Official Call Centre, at the Official Ticket Office or on the Official Website of the Event.
- 6.2. A Gift Certificate does not entitle you to access the Venue and/or Sochi Autodrom territory.
  - 6.3. A Gift Certificate is valid for 1 year from the date of purchase.
- 6.4. A Gift Certificate Holder shall not post the certificate data in any way, including using any social media, instant messengers, etc. A Gift Certificate

Customer/Holder shall be solely responsible for the safety and protection of their Gift Certificate from being copied.

- 6.5. A Gift Certificate cannot be reissued.
- 6.6. A Gift Certificate can be used for exchange for any Ticket of the corresponding Ticket Product or for any Ticket for the relevant Sochi Autodrom Daily Experiences held at Sochi Autodrom, the list of which is available on the website www.rosgonki.ru, except for exchange for a Gift Certificate.
- 6.7. If the Gift Certificate Face Value is not enough for it to be redeemed against the selected Ticket Product/Sochi Autodrom Daily Experiences, it is possible to pay the balance in cash or by bank transfer.
- 6.8. If a Gift Certificate is used for an amount less than its declared Face Value, the balance cannot be refunded and can only be used to purchase an additional Ticket Product or Sochi Autodrom Daily Experiences held at Sochi Autodrom.
- 6.9. The refund of the unused Gift Certificate Face Value is possible only during the validity period of the Gift Certificate.
  - 6.10. The Gift Certificate Face Value can be returned only to its Customer.
- 6.11. The refunds of the Gift Certificate Face Value are made at the place of purchase at the Official Ticket Office or by submitting a completed refund request to the Official Call Centre at callcenter@rosgonki.ru. The request must be accompanied by the original or a copy of the receipt confirming the payment for the Gift Certificate, a copy of the passport of the person requesting the refund, and also contain the details of the account (bank card) using which the Gift Certificate was paid for in case of non-cash payment.

## 7. DISTRIBUTION OF INFORMATION

- 7.1. By accepting this Offer, a Ticket Product/Gift Certificate Customer agrees that the Promoter or any third party acting with consent of the Promoter, may regularly distribute information, regarding the Event and/or any other Promoter's offers, to the e-mail address and/or mobile phone number, indicated by the Ticket Product/Gift Certificate Customer while purchasing the Ticket Product/Gift Certificate.
- 7.2. The volume and content of the information distributed as well as the dates and time of the distribution shall be established by the Promoter at its absolute discretion.
- 7.3. A Ticket Product/Gift Certificate Customer shall have the right, at any time to opt out of the newsletter specified in clause 7.1. by sending an email notification to the Promoter according to the instructions, contained in the corresponding letter (newsletter).
- 7.4. The provisions of clauses 7.1. to 7.3. of this Offer shall fully apply to the Ticket Product/Gift Certificate Customers who are not EU citizens. The provisions of this clause shall apply to the Ticket Product/Gift Certificate Customers who are EU citizens to the extent that they are not in conflict with the provisions of the General Data Protection Regulation.

#### 8. ADDITIONAL SERVICES

- 8.1. The Promoter or a third party acting with the permission of the Promoter shall have the right to charge a Ticket Product/Gift Certificate Customer additional fees: service charges and other payments related to the booking and purchase of the Ticket Product/Gift Certificate. The Ticket Product/Gift Certificate Customer confirms the acceptance of such additional payments (indicated on the Official Website of the Event or other Internet resource specified on the Official Website of the Event, in the Official Ticket Offices or the Official Call Centre) when completing the order.
- 8.2. Each Ticket Product Customer who accepts the Ticket Product Delivery service provided by the Promoter within the terms and conditions notified to the Customer by posting the relevant information on the Official Website of the Event, must communicate the delivery address within the time and in the manner communicated by the Promoter to the Ticket Product Customer.
- 8.3. The Ticket Product Customer or its duly authorised representative must be available to sign for and receive their correspondence during the hours of courier delivery.
- 8.4. Changes to the delivery address details may only be made by contacting the Official Call Centre. It is the sole responsibility of the Ticket Product Customer who has purchased or obtained the Ticket Product to notify the Promoter of any changes prior to the correspondence being dispatched.
- 8.5. The Promoter or a third party authorised by it shall not be responsible for any correspondence lost or misplaced by the courier company or postal service.
- 8.6. Unless specifically stated, the Ticket Product prices do not include any goods or any services other than entry to the Venue/a Car Park.

## 9. SPECIAL CONDITIONS

- 9.1. A Ticket Product Consumer must not make, create, store, record or transmit any kind of sound recording, visual footage, audio-visual footage (further Recording), as well as store, record or transmit any information or other data, including official timing, results, performance, telemetry, weather, or race control data (further Data) of, at or in relation to the Event. It is forbidden to bring into the Venue any equipment that may enable the visitor to perform the aforementioned acts. Personal electronic devices (including still image cameras, mobile telephones and other handheld personal communication devices) are permitted within the Venue unless otherwise advised, provided that any Recording, Data and any image, including photographic images and any still pictures derived or capable of being derived from a Recording (further Image) of the Event, recorded, stored and/or created at the Event are used for personal and non-commercial purposes only.
  - 9.2. Each Ticket Product Consumer hereby agrees that:
- (a) they can be held liable for any use of such Recordings, Data, and Images, listed in Clause 8.1. of the Offer for advertising, commercial or other purposes (except for private viewing) without a prior written consent of FOWC;
- (b) upon the request of the Promoter or FOWC a Ticket Product Consumer shall assign to FOWC in writing the copyright and all other intellectual property rights in any Image or Recording that a Ticket Product Consumer creates, makes, stores or records of, at or in relation to the Event;

- (c) FOWC (and any third party authorized by FOWC) may use for the purposes of or in connection with any publication, exhibition or broadcast (including any advertising or promotional literature, campaign or material) in any media worldwide and approved by FOWC any still or moving picture images taken at the Event where such image includes any image of the Ticket Product Consumer and/or Passenger and the Ticket Product Consumer/Passenger waives any and all of his or her personality and privacy rights to the extent necessary to permit such use.
- 9.3. The Promoter reserves the right to refuse admission to the Venue/a Car Park (or eject from the Venue/a Car Park) a Ticket/Parking Permit Holder without compensation for the cost of the Ticket Product for the following reasons:
- if the Ticket Product has been purchased and/or the Ticket/Parking Permit has been used in breach of the terms of this Offer;
- if the Ticket Product has been purchased from an unauthorised seller of Tickets for the FORMULA 1 VTB RUSSIAN GRAND PRIX 2022;
- if the Ticket/Parking Permit with changes and/or corrections made to/in it has been used;
- if, according to the data of the access control system for this Ticket, entry to the Venue has been recorded and there is no information about exit;
- •if the obligations listed in Resolution of the Government of the Russian Federation No. 1156 "On Adoption of Code of Conduct for Spectators at Official Sporting Events" dated 16 December 2013 have not been observed.
- 9.4. The Ticket Product Consumer hereby confirms that motor racing, the Event and certain activities associated therewith (including but not limited to the support events) are dangerous. The Promoter, sanctioning bodies, FOWC and its affiliates, including Formula One Management Limited, Formula One Licensing B.V., Formula One Asset Management Limited, FIA, Formula One Hospitality and Event Services Limited, Formula Motorsport Limited, Formula One Marketing Limited, persons involved in the organisation of the Event (including officials, marshals, rescue and medical staff), the competitors and drivers (such parties to include where relevant all directors, officers, employees, agents, contractors and affiliated companies), are not responsible for any loss or damage howsoever caused to the Ticket Product Consumer or property of the Ticket Product Consumer to the maximum extent permitted by the law of the Russian Federation (save that nothing in these conditions limits or excludes (a) liability for death or personal injury arising out of the negligence of any of the above mentioned parties, or (b) any damage incurred by way of fraud or fraudulent misrepresentation by any of the above mentioned parties).
- 9.5. During the Event, the noise level may be very high. It is advised to wear hearing protection during the Event to reduce the risk of hearing damage.
- 9.6. A Ticket Product Consumer acknowledges and accepts that some seats may have restricted viewing or legroom and that natural or man-made obstructions in some areas may impede viewing. The Promoter reserves the right at its discretion to issue last minute changes to seating arrangements, which may result in a Ticket Holder being moved to a seat with an obstructed view or restricted legroom. Should the Promoter

issue any significant changes, the Promoter will notify the Ticket Holder directly of such changes and endeavour to provide alternative seating arrangements.

- 9.7. Tickets purchased, sold, or used in violation of the terms and conditions of this Offer will be deemed void and may result in the following:
  - (a) denial of entry to the Venue/a Car Park;
  - (b) ejection from the Venue/a Car Park;
  - (c) cancellation of the Ticket Product with no refund.

#### 10. EVENT SAFETY

- 10.1. In order to ensure public safety, the Promoter reserves the right to ask a Ticket Product Consumer/Passenger to leave the Event/Car Park at any moment for security reasons. Access to the Venue is forbidden after the end of the Event.
- 10.2. To ensure security whilst at the Venue, CCTV cameras is used. A Ticket Product Customer/ Ticket Product Consumer/Passenger agrees that footage taken of him/her for general security measures may be used for the purposes of general security or passed to the parties ensuring security at the Venue/in the Car Park for it to be used in any proceedings.
- 10.3. To ensure safety whilst at the Venue/in the Car Park security companies engaged by the Promoter have the right to search any person entering the Venue, any Vehicle entering a Car Park and any of his/her belongings/items inside the Vehicle without providing any reasons. The Promoter also has the right to refuse entry to the Venue/Car Park for any person/Vehicle or to eject from the Venue/Car Park any person/Vehicle refusing to submit to search. No refund of the Ticket Product cost will be made in this case.
- 10.4. No animals will be admitted to the Venue or any Car Park, except guide dogs.
- 10.5. While at the Venue, Ticket Product Consumers must always keep to the designated paths and access all free-standing viewing areas with caution, using steps or path as appropriate.
- 10.6. While in the Car Park, a Parking Permit Holder/Passengers shall follow special signage, markings and proceed with caution when entering the Car Park and driving inside it.
- 10.7. A Ticket Product Consumer cannot bring into the Venue and use the following items:
- (a) weapons of any type including self-defence weapons, ammunition, bladed articles, any other items that might be used as a weapon, explosives, poisonous, toxic, or odorous substances, radioactive materials;
- (b) flammable and pyrotechnical substances or articles, (except for matches, pocket lighters), including air-horns, flares, fireworks, gas tanks, and any other items (chemicals) that might be used for production of pyrotechnic products or smokes;
- (c) other substances, items, articles, including self-made that can be used to produce smoke or fire, self-igniting liquids;
  - (d) tools and articles including self-made that are not pyrotechnical and that are

used for dispersion or diffusion of different substances (pneumatic crackers);

- (e) any flag or banner with dimensions exceeding 2.0 x1.5 m, including those with hollow flagpoles with flagpoles' length exceeding 1.5 m and flagpoles' diameter exceeding 2.5 cm, chairs, benches, stools, ice chests, helium filled balloons, balls of any type and size;
  - (f) colourants;
- (g) wind instruments to produce sounds (including vuvuzelas and whistles), except for bugles and pipes;
- (h) alcoholic and non-alcoholic drinks of any kind, except for soft drinks in plastic containers with the volume not exceeding 0.5 litres, glass bottles or containers, food, except for baby food with the volume not exceeding 1 litre per baby (including soy milk, breast milk or cow's milk, infant formulas, and sterilized water, including those in glass containers, any other food, required for feeding children under 5 years of age).

Adults carrying baby food may be asked to present it for inspection;

- (i) narcotics, toxics or stimulants;
- (j) promotional extremist materials; materials containing Nazi or extremist symbols or attributes;
- (k) technical equipment which can interfere with the staging of the Event or with its participants (laser devices, flashlights), radios, sound amplification tools;
- (l) bulky items that create inconvenience for other spectators, except with the consent of the Promoter to bring such items;
- (m) domestic animals (except for guide dogs supporting a Ticket Product Consumer with a disability);
- (n) bicycles, scooters, skateboards and roller blades, fireworks, Frisbees, musical instruments and (or) musical equipment, including alarm systems, sirens, whistles, electronic equipment, or any other broadcast equipment;
- (o) kick scooters (apart from children's three-wheel scooters and runbikes), including two- or three-wheeled, self-balancing electric vehicles (e.g., Segway);
  - (p) suitcases or bags with the dimensions exceeding 40 x 40 x 45cm.

#### 11. DISPUTE RESOLUTION PROCEDURE

- 11.1. Any dispute arising out of the explanation or implementation of this Offer will be resolved by the Parties by sending a complaint to the other Party. The address for sending complaints to the Promoter: ANO "ROSGONKI", 26 Triumfalnaya St., Sochi Autodrom, Sochi 354340, info@rosgonki.ru. A complaint shall be considered within 10 working days of its receipt.
- 11.2. If the Parties to do not reach an agreement, the dispute will be settled in court in accordance with the current laws of the Russian Federation.

#### 12. FINAL PROVISIONS

12.1. This Offer shall commence and become operative on the day of its publication on the Official Website of the Event and shall continue until 25 September 2022 inclusive.

- 12.2. The sale of Ticket Products/exchange of Gift Certificates for Ticket Products shall continue until 17:00 25 September 2022 inclusive.
- 12.3. The Promoter has the right to change this Offer at any time, but all changes shall be published and brought to public attention by publication on the Official Website of the Event.
- 12.4. The Promoter has the right to terminate the Offer at any time without prior notice to the Ticket Product Customer/Ticket Product Consumer in case of violation of the Terms and Conditions of the Offer by the latter.
- 12.5. The amendments or variations of the Terms and Conditions of the Offer are only valid and binding if made or confirmed by the Promoter by publishing a notice on the Official Website of the Event.
- 12.6. Each of the provisions of this Offer is severable from any other. If any provision or part of a provision is or becomes invalid, unenforceable, or illegal in any respect, such provision or part of such provision will be deemed invalid and will be deemed not to form part of this Offer. In such case the remaining provisions or parts of such provisions will not be deemed invalid.
- 12.7. The terms and conditions of this Offer have been drawn up in the Russian and English languages. In the event of any inconsistency between the Russian and English versions, the Russian version of the Offer shall prevail.
- 12.8. The terms and conditions of this Offer are governed by, construed, and enforced in all respects in accordance with the law of the Russian Federation.
- 12.9. The terms and conditions of this Offer shall not apply to accredited persons holding accreditation cards of the Promoter.

Schedule No. 1 to the FORMULA 1 VTB RUSSIAN GRAND PRIX 2022 Ticket Product, Gift Certificate Booking, Issue, Purchase, Exchange, Ticket Product, Gift Certificate Refund Terms and Conditions and Attendance Rules Offer "Refund Request Form"

|   | ANO "ROSGONKI"                                    |                          |
|---|---|--------------------------|
|   | From  |                          |
|   | Customer's full name                              |                          |
|   | Address:  |                          |
|   | Telephone:  | <del></del>              |
|   | Email:  |                          |
| TICKET PRODUCT(S)/GI  | FT CERTIFICATE(S) REFUND RE                       | QUEST                    |
| Name (Ticket Product/ Gift Certificate) (as specified in the order)     |   |                          |
| Number(s) of order(s)   |   |                          |
| Items to be refunded (grandstand, sector, row, seat, etc.)              |   |                          |
| Amount (RUB)  |   |                          |
|   |   |                          |
| If the Ticket Product(s) / Gift Certificate(s) re                       | efund is approved, please remit the refund to the | e following bank details |
| Bank name   |   |                          |
| Bank BIC  | Bank TIN  |                          |
| Bank correspondent account  |   |                          |
| Customer's account  |   |                          |
| Customer's bank card number   |   |                          |
| (the last 4 digits of the number of the card used to pay for the order) |   |                          |
|   |   | 2                        |

A.V. Titov

| I hereby confirm and assume the responsibility for the accuracy of the details of the bank account opened in the name of the applicant.   |
|---|
| I,  |
| (please specify if necessary)   |
| I hereby confirm that I am aware of the refund procedure in accordance with the FORMULA 1 VTB RUSSIAN GRAND PRIX 2021 Ticket Product, Gift Certificate Booking, Issue, Purchase, Exchange, Ticket Product, Gift Certificate Refund Terms and Conditions and Attendance Rules Offer. |
| I hereby express my consent to the processing of my personal data provided for by Part 3 Article 3 of Federal Law No. 152-FZ "On Personal Data" dated 27 July 2006 by ANO "ROSGONKI".   |
|   |
| (signature) (print name)  |
| (date)  |